

Terms & Conditions - Blue Chip Creamery

1. I understand that the submission of this form does not guarantee a booking and that a reservation is based on Blue Chip Creamery's schedule and mutual agreement between the client (myself) and company (Blue Chip Creamery).
2. **Payments:** If/when a schedule and mutual agreement is confirmed, I agree to pay any and all invoices and balances on time (as specified below).
 - a. **All-Inclusive** Events require a **Reservation Fee** (based on service time) to be paid at the time of booking to reserve the date & time.
 - b. **Reservation Fees** are **non-refundable** (unless cancelled 30 days prior to event via written documentation by the Client)
 - c. If an event is cancelled within 30 days of the event date, due to weather, venue change or Acts of God, the reservation fee is **non-refundable**.
 - d. The company has the right to cancel the event for any reason and agrees to refund the customer any and all prepayments.
 - e. **Reservation Fees** can be transferred to a new date and/time based on the Company's availability. The Company will do it's best to accommodate any date or venue changes but if a new date or venue is unattainable or unavailable, the Client forfeits the reservation fee.
 - f. For "**All-Inclusive**" events over 200 people, I understand that the Company requires a 50% deposit to be paid 2 weeks prior to the event date.
 - g. Any **outstanding balance** for all events is due on or before the conclusion of the event. *No exceptions.*
 - h. **Ready-to-Eat & Party Delivery:** All payments must be made in full 2 weeks prior to the event or delivery, or at the time of placing an order (whichever is first).
 - i. I agree to abide by and pay for any and all minimums as set forth by Blue Chip Creamery.
3. **Service Time:** I agree to adhere to the agreed upon service time and understand that Blue Chip Creamery has the right to leave the event at the previously agreed upon end time and therefore understand that I, the Client, will be charged for any additional time that the Company spends on-site at a rate of \$150 per hour.
4. **Guest Count/Serving Count:** Ice Cream cost is based on consumption. The Client is responsible for providing an accurate minimum guest count (while also adhering to minimums set forth by Blue Chip Creamery) as well as a maximum for serving count, if desired.
5. I agree to be **onsite and available** by phone at the time of the event or delivery. If I am not able to be on-site, I agree to appoint another contact person and give their contact details to Blue Chip Creamery prior to the event or delivery.
6. In no event shall the Company, its officers, directors or employees who furnishes services to customer in connection with this agreement or the service be liable for any direct, incidental, indirect, special, punitive, exemplary or consequential damages, or for any other damages, including but not limited to loss of data, damage to or loss of property or loss of revenue or profits.
7. I agree to allow Blue Chip Creamery to take photos/videos at my event and use any and all pictures for marketing and social media purposes. I understand that I will not be compensated in any way by the use of the photos.